

What are Benefits Specialty Services (BSS)?

Benefits Specialty Services (BSS) is a program that helps people with HIV (PWH) access public and/or private health and disability benefits and programs. Benefits Specialists can assist in making sure you are getting all available health and disability benefits at no cost to you.

What is the goal of the BSS program?

BSS helps you learn and enroll in different public and private benefit and entitlement programs (CalFresh; Medicaid/Medi-Cal; Medicare; Social Security; Women, Infants, Children (WIC); and many more) for which you may be eligible.

What services can I access through the BSS program?

BSS program offers a variety of services that may include checking your benefit need and eligibility, helping you complete any applications and/or paperwork, and managing your benefits.

Where can I access these services?

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Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353 x 55640	nubia.treminio@aidshealth.org
AltaMed Health Services	Yenmie Stevenson	(323) 869-5450	ytapia@altamed.org
APLA Health & Wellness	BSS Appointment Line	(213) 201-1615	tmonteilh@apla.org
East Valley Community Health Center	Marta Melendez- Romero	(909) 620-8088 x3202	mmelendez@evchc.org
JWCH Institute, Inc.	Heshan Wijegunaratne	(626) 744-6140 x5220	hwijegunaratne@jwch.org
Long Beach, Department of Health and Human Services	Rosario (Rosie) Gutierrez-Tufuga	(562) 570-4316	rosie.tufuga@longbeach.gov
Minority AIDS Project	Juan Soto	(323) 936-4949 x203	jsoto@minorityaidsproject.org
Northeast Valley Healthcare Corporation	Carmen Atonia Estrada	(818) 988-6335 x50745	antoniaestrada@nevhc.org
St. Mary's Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
Tarzana Treatment Centers	Andrea Fuller Danielle Barron-Pena	(818) 996-1051 x1285 (818) 342-5897 x2153	afuller@tarzanatc.org dbarron@tarzanatc.org
Venice Family Clinic	Arron Barba	(310) 664-7611	abarba@mednet.ucla.edu

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. BSS are free for those with a qualifying income regardless of immigration status.

