Medical Care Coordination

for People with HIV

What is Medical Care Coordination (MCC)?

Medical Care Coordination (MCC) is a program that helps people with HIV (PWH) improve their health status, receive, and stay in care, and take their HIV medications. MCC services connect you with a team that works with your HIV medical provider (e.g., a doctor) to help you improve your quality of life and achieve your full health potential. The MCC team includes a Medical Care Manager, Patient Care Manager, Case Worker, and a Retention Outreach Specialist.

What are the goals of the MCC program?

- Help you access the HIV care services you may need and stay in HIV care
- Provide education and support you in taking your HIV medication in order to reach and maintain a low HIV viral load (Undetectable=Untransmittable)
- Connect you to any needed mental health, substance use, housing support, and other supportive services
- Help you prevent transmission of HIV and sexually transmitted infections (STIs) to partners through education and counseling (if needed)

What services can I access through the MCC program?

The MCC program offers a variety of services, including case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.

How do I access these services?

You can access MCC services by contacting any of the providers listed on the next page. Your HIV doctor or another social service provider can also refer you to the MCC program. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. MCC services are for PWH regardless of insurance and immigration status and are likely free of charge.

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Los Angeles County Department of Public Health
Division of HIV and STD Programs
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County of Los Angeles Public Health

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Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nicole Sanchez Erika Portillo	(213) 589-4607 (323) 376-6367	Nicole.Sanchez@ahf.org Erika.Portillo@ahf.org
AltaMed Health Services	Fernanda Jaramillo	(323) 914-9777 ext. 872168	fjaramillo@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Children's Hospital Los Angeles	Leo Almanza	(323) 361-1336	lalmanza@chla.usc.edu
East Valley Community Health Center	Bridget Bravo	(626) 919-4333 ext.3210	bbravo@evchc.org
El Proyecto del Barrio	Daniela Aguayo	(818) 830-7181 x8208	daguayo@elproyecto.onmicrosoft.com
JWCH Institute, Inc.	Cely Iribe	(323) 561-7065 ext.3241	c.iribe@jwch.org
Long Beach, Department of Health and Human Services	Marina Ohlson-Smorick Iris Gibbs	(562) 570-4329 (562) 570-4544	marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov
Men's Health Foundation	Stephanie Johnson	(310) 550-1010 x3054	Stephanie.johnson@menshealthfound.org
Northeast Valley Healthcare Corporation	Herberth Osorio	(818) 988-6335 x50724	HerberthOsorio@nevhc.org
St. John's Community Center	Xavier Laporte	(323) 541-1600	xlaporte@sjch.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@commonspirit.org
T.H.E. Clinic	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
Tarzana Treatment Centers	Joanna Escalante	(818) 342-5897 ext. 2127	jescalante@tarzanatc.org
Venice Family Clinic	Devon O'Malley	(310) 664-7793	DOMalley@mednet.ucla.edu
Via Community Clinia	Jenniver Villanueva	(323) 268-9191 ext. 8420	jvillanueva@viacarela.org
Watts Healthcare Corporation	Rosalynd Williams	(323) 564-4331 x3324	rosalynd.williams@wattshealth.org